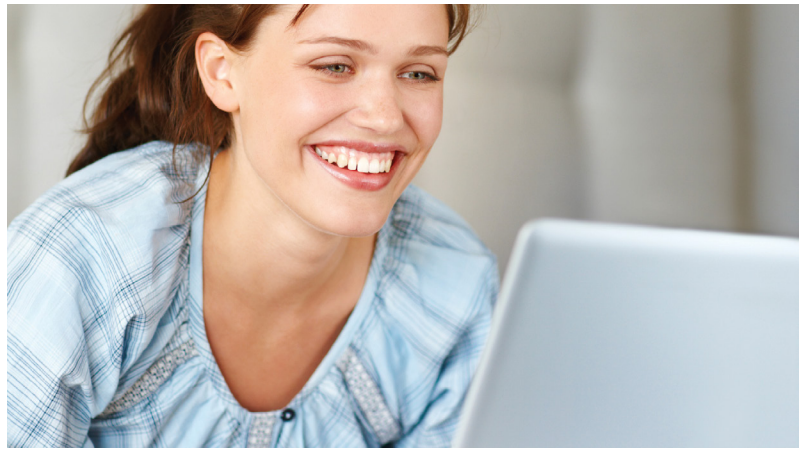


Online Patient Portal



The patient portal is a secure, convenient way to manage your personal health care online. This FREE self-health management tool can document important health care information, and ultimately give you the ability to make more informed decisions about your health.

PATIENT PORTAL FEATURES

ONLINE ACCESS-ANYTIME, ANYWHERE

View your health information electronically via the web or FollowMyHealth Mobile - the free smartphone/tablet app available for iPhone, iPad and android users.

When accessing via the app, use your same login to access your account and take advantage of all the same great features.

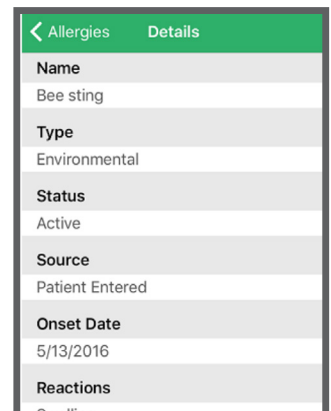
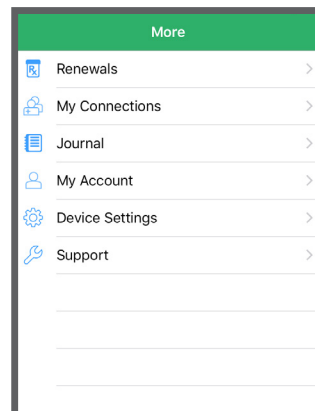
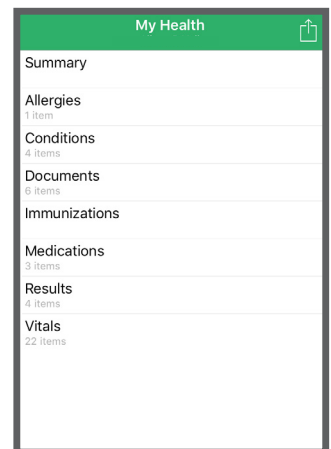
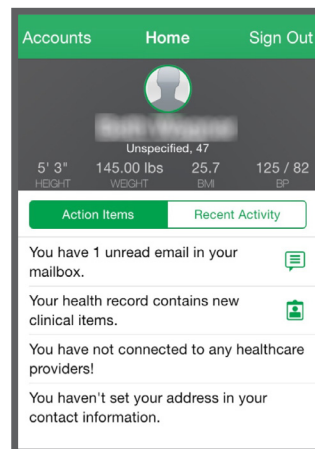
THE COMFORT OF A SECURE ENVIRONMENT

Your health information is posted to a highly secure data registry.

YOUR INFORMATION - AND YOU MANAGE IT

- Review and update your health history and personal health record online.
- Download, fax, and email select health information - immunization history and more.
- Review your personal medical record including office visit summaries, conditions, medications and more.
- View test and lab results.
- Manage personal health journal.

FollowMyHealth Mobile



Scan here to view a video about the patient portal or visit You Tube and search "FollowMyHealth First Time Walk Through."

POWERED BY FOLLOWMYHEALTH™

The next generation universal health record, FollowMyHealth, combines patient-provider communication with a patient-managed personal health record.

FREQUENTLY ASKED QUESTIONS

IF I AM AN EXISTING FOLLOW MY HEALTH USER, DO I NEED TO SIGN UP AGAIN?

NO. In order to start the registration process and get connected to your medical information, follow these steps when you click the registration link within your e-mail invitation:

1. Click Sign Up and Connect. If you already have a portal account and want to connect with an additional provider, click **Sign in** and add this connection.

2. Connect your account. Follow the on-screen prompts to complete your account connection. These screens include accepting our Terms of Service, entering your Invite Code [the last four digits of your year of birth], accepting the release of information, and HIPAA agreement.

HOW DO I SIGN-UP?

You will be sent an e-mail invitation upon departure from the ED or discharge from the hospital. Please follow the enclosed instructions to complete your registration and/or connection.

FORGOT USER NAME/PASSWORD

If you have previously established a FollowMyHealth user name and password or forgot which alternative verification account you used, please call (877) 888-8773 for further assistance.

CAN A PARENT/GUARDIAN SET-UP AND MANAGE AN ACCOUNT FOR A CHILD/DEPENDENT?

Yes, for patients under the age of 13, parents are able to manage an account on behalf of a child/dependent. For patients between the ages of 13-17, due to state and federal regulations, the patient will be required to register in the hospital. At that time, the patient will be given the option to grant proxy access to their parent/guardian.

IS THE PATIENT PORTAL SECURE?

Maintaining your privacy is our top priority. We have taken the necessary steps to ensure we meet your expectations as well as all federal and state privacy laws. Please visit our website for additional information.

