



DO NOT MAIL IN FORMS – PLEASE BRING THEM WITH YOU TO YOUR APPOINTMENT

Thank you for choosing Providence St. Jude Heritage Medical Group – Pain Management as your health care provider.

Before visiting the clinic, you will be asked to obtain a referral from your primary care physician or specialist. Your HMO health care insurance company may require prior authorization, or your PPO insurance plan may require pre-certification to ensure coverage for our services.

Please let our staff know if you have had any demographic or coverage changes since your last appointment. Insurance cards must be provided at every visit. You will be asked to fill out new registration forms annually so we may update your information.

Copayments, deductibles and past due balances

All copayments and past due balances are due at time of service, unless a prior agreement has been made with our billing department. Patients’ insurance plan benefits that include an annual deductible will be asked to make a payment towards their unmet deductible at the time of service. A \$60.00 deductible will be collected for a visit with a provider. We understand you may be accustomed to paying the deductible at a later date, which is why we are sharing this information with you now, so you can be prepared to make a payment towards your deductible at your next office visit.

Parking

Patient and visitor parking is available at a cost. Valet parking is available at the front of the building, as well as additional parking behind the building in the multistoried parking structure. We do not validate for any visits.

What to bring

- Insurance card(s)
- New patient packet
- Driver’s license

Getting here

100 E. Valencia Mesa Drive
Suite 310
Fullerton, CA 92835
Phone: 714-446-5200
Fax: 714-446-5476
Hours: Mon-Fri 0800-1700



Appointment information

Provider: _____

Appointment Date/Time: _____ Check-in Time: _____

Special instructions: _____

Please have your paperwork filled out prior to your appointment. We ask all patients to arrive early for adequate check-in process.