

Downloading Insulet OmniPod Insulin Pump

In order to download your Insulet OmniPod insulin pump so that your provider can then review your pump data please make sure your device(s) time and date are correct and then take the following steps.

Navigate to my.glooko.com

1. Click “Sign Up for Glooko Here” and fill out your information
2. Enter NCMA Diabetes Center’s ProConnect Code “NCMAHEALTH” to automatically share your Omnipod® System data with NCMA Diabetes Center
3. Select “I am an Omnipod® 3 System user”
4. If using the PDM 400 model, use a mini USB cable to connect your PDM to the computer- one was provided in your OmniPod in your start kit, but a standard cable can be used or you can request a cable at no charge from OmniPod (800-591-3455)
5. If using the DASH remote PDM, use the USB charging cable to connect your PDM to the computer

Install Glooko Uploader

1. Log into your account on my.glooko.com
2. Choose Settings in the top right
3. Scroll down to the bottom and click Get Glooko Uploader
4. Choose Mac or PC
5. Open the file, and follow the prompts
6. Log into your account on my.glooko.com
7. Choose Settings in the top right
8. Scroll down to the bottom and click Get Glooko Uploader

Upload Your Data

1. Open the Glooko Uploader from your desktop and login.
2. Plug your OmniPod Personal Diabetes Manager (PDM) into your computer to begin the upload.
3. If using DASH, first enter your PIN code into your PDM to unlock the home screen, then plug the USB charging cable into both the PDM and computer. Then click “export” on the DASH screen
4. Once the upload is complete, click View Data

Connecting your OmniPod data with your Dexcom CGM Data

1. Log into Glooko account on my.glooko.com
2. Click Settings in the top right
3. Scroll to the bottom and click Connect Dexcom Account- log into your clarity.dexcom.com account to merge your Dexcom sensor data with your OmniPod insulin pump data. (if you have additional Dexcom download questions, see the separate handout regarding Dexcom)

If you have any questions about Glooko, please contact Glooko Support:

Call: 1-800-206-6601 Text: 650-720-5310 Email: support@glooko.com

For more information on the OmniPod System, contact Insulet Customer Support:

Call: 1-800.591.3455 Visit: www.myomnipod.com